



ERRA Barracudas Refund Policy

(effective 5/1/2023)

Please note the following for ANY refunds that may be processed by the team. Our team is a non-profit and strives to keep things as economical as possible, but we do have fees that are charged in the sign-up process for the website, credit card processing, and pool assessment fees. Please allow up to 3 weeks for your request to be processed.

Requests for refunds must be made by emailing the Treasurer: errabarracuda@gmail.com.

All Refunds:

- Subject to a \$20 administration fee prior to registration closing
- Subject to a \$20 administration fee after registration has closed

A. Full Refund minus Administration Fee

- Swimmer's family moves outside a 60-mile radius for a job-related move before the season starts
- Swimmer is injured before the season starts (Physician's note stating inability to swim is required)

C. Partial Refunds (50% minus Administration Fee)

- Swimmer's family moves outside a 60-mile radius for a job-related move after the season starts but prior to the first meet of the season.
- Swimmer is injured or has an illness that prohibits swim and is documented by a physician before the first meet of the season

D. No Refunds Will Be Given For:

- Swimmers participating after the first meet of the season.
- Swimmers losing interest, schedule conflicts, etc.
- Swimmer suspension for disciplinary reasons.

E. All other refund requests will be assessed on merit

Season cut-off date is 4 days prior to the mock meet each season.